AAYUSH KUMAR
TECHNICAL SUPPORT ENGINEER

+91-7004560799

kumar456aayush@gmail.com

Chandwa, Jharkhand

GitHub

LinkedIn

Portfolio

TECHNICAL SKILLS

Linux | SQL | Shell Script
HTML | CSS | JavaScript

CUSTOMER SERVICES SKILL

Empathy | Responsive | Patience
Attentiveness | Effective Listening

SOFT SKILLS

- Problem Solving
- Time Management
- Teamwork
- Team Management

CERTIFICATE

- TCS iON Career Edge
- Basic of web development
- Zoom Marathon Challenge

LANGUAGES

Hindi | English | Bhojpuri

PROFESSIONAL SUMMARY

Tech Support Engineer with proven ability to provide excellent technical support to customers. Diagnose, troubleshoot, and resolve customer issues in an accurate and timely manner. Responsible for working with different systems, software, hardware and follow standard procedures to escalate unresolved issues.

PROJECTS

GITLAB

From planning to production, bring teams together in one application. Ship secure code more efficiently to deliver value faster.

Features:-
- Creation of a Workspace of Gitlab.

Area of Responsibility:-
- Worked on Features of Gitlab.

Tech Stack:-
- HTML | CSS

LOSE IT - CLONE

It's a calorie counting website which helps you reach your weight loss goal. It is an individual project built in 5 days.

Features:-
- Users can Login, Sign-up
- Users can access Navbar,Product Page
- Users can share story page.

Areas of Responsibility:-
- Created login and signup page
- Created Navbar,footer,product page

Tech Stack:-
- HTML | CSS | JavaScript | Local storage.

EDUCATION

Technical Support Engineering (Full Time)
Masai School, Bengaluru 04/ 2022- 04/2023

B.Tech in Computer Science Engineering
Maryland Institute of Technology and Management
Jamshedpur, 08/2017 - 10/ 2021